



## ***FORENSIC TECHNOLOGIES GROUP*** PTY LTD

***Global Truth Verification - Risk Management Systems & Services***  
*Professional Services throughout Australasia*

***Forensic Analysis*** - Truth Verification Systems, Services & Training

***Investigations*** - Fraud Detection/ Reduction & Training, Surveillance

***Forensic Audio/Video*** - Verification & Enhancement Services

***Risk Management Services*** - Systems, Training & Services

***Security*** - Screening, Access Control Systems & Services

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***Global Truth Verification Solutions – “When the Truth Matters”***

**Forensic Technologies Group Pty Ltd - ACN: 105 658 535**

Risk Management Services, Fraud & Theft Detection - Reduction & Monitoring, Pre Employment Screening  
Integrity Screening, Employee CV Verification - Credential Verification - Background Checks, Non-invasive Drug Screening  
Security, Access Control - Screening, Security Clearances & Background Checks, Covert & Overt Surveillance, Factual Assessing  
Undercover Operations, Law Enforcement & Criminal Justice Truth Verification Systems & Training, Interviewing Techniques

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## MISSION STATEMENT

**FORENSIC TECHNOLOGIES GROUP P/L IS COMMITTED TO THE DETERMINATION OF TRUTH TO ABSOLVE THE INNOCENT. THIS IS ACHIEVED THROUGH THE USE OF THE MOST TECHNOLOGICAL ADVANCES IN TRUTH VERIFICATION SYSTEMS, HIGHLY TRAINED LICENSED INVESTIGATORS WHO OPERATE WITH COMPETENCE, INTEGRITY AND HIGHEST ETHICAL STANDARDS.**

## INTRODUCTION

Forensic Technologies Group Pty Ltd, was formed by investigation & security specialists to provide the most advanced non-invasive truth verification systems & technologies from around the world and offering these services through a single specialist agency.

Our company supplies corporate risk management, investigations, truth verification services, stop fraud & fraud detection monitoring systems, security and screening systems. Our systems are currently being utilised by government departments, insurance companies, financial institutions, police services, military, intelligence agencies and numerous public corporations and private companies around the globe.

We have qualified and experienced staff throughout Australia / Asia Pacific region and provide services globally as required. Our corporate headquarters is situated in Perth, Western Australia, and is well centralised to facilitate regular Asian - Pacific visits.

Our investigators have been selected from state & federal law enforcement agencies, corporate investigation agencies, military, customs, insurance investigation companies and specialist security related backgrounds. Our investigators / certified forensic examiners are government licensed to undertake work in accordance with local, state and country legislative requirements and privacy laws.

In addition to highly skilled investigators we have on staff, registered psychologists, information technology specialists, forensic computer specialists, forensic audio & video technicians and security / surveillance specialists. We can provide solutions to your specific organisational requirements.

Forensic Technologies Group Pty Ltd is committed to providing our clients with the most current innovations in Truth Verification Systems, technologies and services for the purposes of timely & cost effective strategies for risk management, security, fraud detection - reduction and continued monitoring functions.

*"The Australian Institute of Criminology has indicated the cost of Fraud (5.88 billion) was nearly a third of the total cost of crimes in Australia".*

*"According to PricewaterhouseCoopers Global Economic Crime Survey 2003, 47% of businesses in Australia have suffered economic crime in the last two years".*

*"Statistics provided by the Association of Certified Fraud Examiners (A.C.F.E.) predicted that 6% of U.S. revenues were lost in 2002, as a result of occupational fraud and abuse. If applied to the U.S. Gross Domestic Product, this translates to losses of approximately \$600 billion USD, or about \$ 4,500.00 per employee".*

*Statistics indicate 30% of small business fails due to internal and external fraud. This is a shocking statistic to say the least and immediate measures are required to rectify this issue.*

Statistical analysts indicate, Occupational Fraud and Abuse in the corporate sector is on the increase all over the world and is causing continued significant problems from a global corporate perspective. One only needs to think back a short period of time to reflect on names like HIH, Enron, OneTel, WorldCom, Qwest, not to mention the multitude of smaller companies which caused so many long term ramifications in the corporate sector and to the general public at large.

This disturbing trend appears to be continuing unabated and urgent measures are required now.

Our company's risk management services / verification systems are easily incorporated into any existing human resources, fraud prevention strategy and will quickly become an integral part of your fraud protection programs, both for internal and external screening and detection. We can provide your organisation with a variety of "Employee Screening" & "Stop Fraud" solutions utilising conventional, contemporary and innovative methods of operation, depending on the level of risk determination.

Forensic Technologies Group Pty Ltd risk management services offer accurate, timely and cost effective solutions for your business requirements.

### ABSTRACT

Through all ages and cultures, governing officials have had at their command methods to determine if a person is being truthful, lying or actively being deceptive.

These methods were most often subjective, in the hands of selected, feared personnel. Culture and individuals were stabilised to often arcane methods and unfortunately many of these methods survive today.

Forensic Technologies Group Pty Ltd, in Co-operation with our strategic partners have developed highly reliable truth verification systems from the world's most advanced technologies which include selected frequency Voice Stress Analysis, Layered Voice Analysis, Neuro Linguistic Programming, Scientific Content Analysis and Narrative Content Analysis.

These technologies are administered by highly trained & certified Forensic Analysts with extensive investigation experience. They include former state & federal law enforcement investigators, corporate & insurance investigators, psychologists, information technology specialists and business administrators.

The latest generation of digital audio and numeric processing technology used singularly or combined with other specific truth verification technologies has revolutionised the art and science of truth and deception.

Consequently the benefits of a non invasive, real-time and off line analysis, in person, audio recordings or by telephone will substantially facilitate the reduction of activities related to criminal justice, fraud, white collar crime, pre-employment screening, risk management, non invasive drug screening, substantiating business opportunities and investments to name a few. The obvious benefits of our truth verification systems and services will significantly safe guard your personnel, clients and assets.

Our forensic voice analysis technologies include the measurement of micro-dynamics of the autonomic micro tremor and layered voice analysis.

These technologies provide a reliable and accurate system supporting the interrogation or interview process, generating a geometric signature that can be observed, quantified and further compared & validated with standardised protocols and databases. This assures a highly accurate and validated conclusion in truth verification.

Our forensic voice systems are considered universal, as they can be conducted in the language and culture of the subject. This document section addresses some uses of our technology. Scientifically speaking, we do not refer to our systems as "LIE DETECTORS".

Fundamentally, they are methodologies for revealing physiological indicators of differences in the stress level of the human subject. Under carefully controlled conditions, the subject's autonomic system indicators can be isolated to indicate conditions consistent with attempts to deceive or to not deceive.

Forensic voice analysis technology is being used around the world and has become an essential tool for use in screening terrorist suspects worldwide, since it is non-invasive and addresses characteristics of the voice which are unaffected by language or dialect.

With the recent technical advances of digital technology, the technique has advanced in accuracy and capability to a point where it has become utilised for numerous applications the world over.

Our technologies provide a means of non invasive truth verification. They require no intimidating harnesses or electronic sensors to be attached to the subject's body, can be employed remotely over various audio media, and can be used to correlate subjects past recorded statements with the present.

Forensic voice analysis has been developed as a powerful screening and interrogation tool of significant potential.

#### OVERVIEW

This overview in the art of forensic voice analysis as exemplified by Forensic Technologies Group Pty Ltd, has significant security, law enforcement, criminal justice, corporate fraud detection / reduction & monitoring potential and which promises even more significant advances in the determination of truthful or deceptive behaviour.

These advances will be realised, not only in terms of improved reliability and accuracy, but also in a broadening of the potential applications that are of obvious benefit.

#### DISCUSSION

The quest to determine if a person is telling the truth is an age-old objective. Many old legends relate primitive means for establishing guilt or innocence, for example a method employed centuries ago was said to use the tail of a donkey as an indicator. According to legend the donkey was placed inside a darkened tent and its tail was generously coated with lamp black.

The criminal suspects were instructed to go inside the tent, one by one and pull the donkey's tail. They were told the donkey would bray if a liar pulled its tail.

The honourable men went into the tent and pulled the donkey's tail and came out with blacken hands. The deceptive man would come out with clean hands as he was afraid the donkey would bray, thus this man would be labelled the liar as he was afraid to pull the donkey's tail.

These methods degenerated into the technique of "the ordeal". The ordeal test itself was sometimes the punishment as well. For example, the dunking of an alleged criminal essentially required them to drown in order to prove their innocence.

## BACKGROUND

Current truth verification systems are expected by civilised society to make a legitimate attempt to be objective and to do no harm to the subject. At the beginning of the nineteenth century, Cesare Lombroso of Italy, experimented with changes in heart rate and blood pressure as a means of detecting deception which resulted in the study conducted by Leonard Keeler the direct ancestor of the modern polygraph.

The polygraph was found to be intrusive and cumbersome with limited mobility. As a result of a US military request in 1964, a US Counterintelligence Officer coined the term "Voice Stress Analysis" as part of the US Army requirement document to define a need for an instrument to replace the polygraph. The requirement called for a system which required no direct connection to the body and caused the subject no physical or psychological harm.

Since this time research and development engineers have designed and developed forensic voice analysis technology to the accurate standard it is today, a scientific instrument to determine truth or deception. Over 1400 police departments in the USA alone utilise Voice Stress Analysis and this number is growing at an incredible rate around the world.

Forensic Technologies Group Pty Ltd has obtained exclusive rights in our region to the most advanced forensic voice analysis system currently available. We have combined this technology with other forensic validated techniques to provide the highest accuracy and cross check platform validation testing and protection of the Subject in question.

*It must be emphasised that the objective of our forensic verification systems is to determine the truth and absolve the innocent. The process has cleared as many subjects as it has recommended for further investigation.*

Our strategic partners in the USA have developed the world's most advanced voice stress analyser, originally used in determining attempts at deception in a law enforcement and military environment. Subsequently our systems advanced user friendly capabilities found additional applications in deception determination in arson, counter narcotics, insurance & corporate fraud, employment screening, anti terrorism, intelligence analysis and the like.

Achieving the first significant advancement in forensic voice stress analysis since development of the Psychological Stress Evaluator (PSE) in 1970, we are now in possession of truly computerised systems, which take full advantage of digital processing to give the examiner a new set of sophisticated, analytical tools. Our operational systems have been delivered to law enforcement agencies throughout the world. Our strategic partners "Diogenes Group USA", was formed as an "S" Chapter corporation to transfer military technology to the Law Enforcement / Criminal Justice Sector, by a team of military system developers. Diogenes Group Inc, have been awarded a contract by the US Government Services Administration for sale of its systems and training to federal agencies as well as to state and local anti-narcotic groups.

Our company's, Forensic Voice Stress Analyser technologies are the most technically advanced system that has yet been produced to detect, process and display changes in the physiological "Micro - tremor of Lippold" in human speech. The micro - tremor itself is manifested in oscillations of eight to twelve Hertz in the reflex mechanism that controls the length and tension of a stretched muscle. Micro - tremor in the laryngeal muscles has been shown to reflect the level of stress being experienced by an individual, and to be observable in components of the individual's speech.

The steady - state, or low - stress condition is seen as a randomly modulated, low - amplitude waveform, while the stressed condition usually causes a more constant, less - chaotic waveform, with typically higher amplitude. The graphical waveforms produced and displayed by the instrument can be interpreted by trained forensic voice analysts to reveal the relative level of stress present in the subject.

The system consists of three interdependent elements: the trained VSA examiner; the electronic instrumentation (software, hardware, audio recorder, and processor); and a carefully - constructed set of proven interview techniques and test protocols. All three elements must be present to form a system which can accurately discern and report variations in stress levels through changes in the laryngeal micro - tremor.

### SYSTEM IN GRAPHIC FORM

The trained VSA examiner bases any given examination on VSA principles that have been established over many years of scientific experimentation and application. The examiner selects the appropriate test for each interview in advance, and then prepares a set of questions to be used in that test. These questions are strictly controlled to ensure that a stress baseline can be established to support analysis of specific answers. The analyst coordinates all questions in advance (pre-test) ***with the subject***, and maintains a questioning pacing which has been proven optimum for forensic voice analysis.

Through our perception (from our sensory systems - Visual, Auditory, and Kinesic or VAK), deception reveals itself by multiple unconscious analog and digital language cues. Thus indications that a person is being truthful, lying, or actively being deceptive can be recorded and analysed.

Forensic Voice Analysis is the reading and interpretation of electronically processed stress indications, taken from verbal answers to questions, and as evidenced through changes in selected portions of the voice frequency spectrum.

In practice our analyser technology for measurement of micro - dynamics of the autonomic micro - tremor, results in a system more reliable and accurate during the interrogation process generating a signature that can be observed and measured. These signature patterns provide the feedback required for determining incongruence in an individual's verbal cues, reflecting how an individual internally processes information that can be recorded and analysed using the aforementioned device.

Many applications in the corporate sector, law enforcement and security can benefit from the availability of such an analysis system. These applications can be as mundane as a verification tool for eligibility to purchase a weapon, or to identify persons with backgrounds that would prohibit them from holding certain positions of responsibility. The system can support drug-screening programs in the work place, for high school, college, and professional sports. Finally, VSA can be used in sophisticated interrogations related to virtually any activity, wherein a subject wishes to attempt to conceal information or to deceive.

A relevant example is, of course, international terrorism. Terrorism employs the gamut of criminal behaviour – fraud, theft, money laundering, and the destruction of property, kidnapping, murder, and agitation propaganda. Throughout the remainder of this document, the broad example of terrorism will be used to illustrate the system and techniques of an enhanced method for detection and interpretation of stress, as an indicator of deception. While some applications, examples, and case studies do necessarily address domestic crime, the relationship to the parallel elements of international terrorism is clear.

The obvious need to disrupt terrorist attacks and operations in advance has resulted in the detention and interrogation of literally thousands of suspected terrorists and their confederates. Each of these individuals is also a potential source of essential information. As a result, early warning of trends and plans in the terrorist community is extremely difficult to obtain.

VSA has become an essential interrogation tool for use in questioning terrorist suspects held worldwide, since it is non-invasive, and addresses characteristics of the voice which are unaffected by language or dialect. Under some circumstances VSA may be used under conditions where the subject is unaware of the analysis activity.

VSA has been quietly developed as a powerful screening and interrogation tool of significant potential. VSA is the primary means of non-invasive deception detection today. It requires no intimidating (and stress-masking) harnesses or electronic sensors to be attached to the subject's body; it can be employed remotely over various audio media, and can be used to correlate a subject's past recorded statements with the present situation. Further technical enhancements have greatly expanded our systems abilities and applications, with significant potential in corporate, security and law enforcement / intelligence applications benefited.

The Micro - tremor of Lippold. A slight oscillation, at approximately ten Hertz, that accompanies the normal contraction of human voluntary muscles. The "tremor" can be produced by a great variety of stimuli: the beat of the pulse, general movements involving a number of muscles, and even vibrations caused by passing traffic. This seemingly random vibration becomes "organised" under stressed conditions, and can be discriminated, read and characterised through its impact on the muscles used in modulating the voice. It is this modulation that is isolated and captured by the forensic voice stress analyser, and interpreted in real time by a highly trained examiner, to characterise and quantify the level of stress being experienced by an individual.

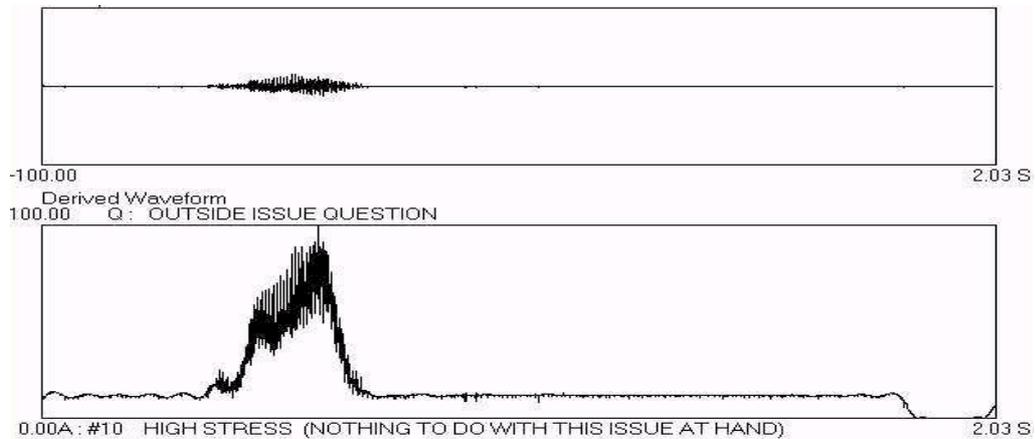
Screening is a VSA application directed to large-scale anti-deception programs such as drug – testing and is used as a non - invasive first - order elimination to simply identify likely candidates to be recommended for more invasive testing, such as saliva, urine or blood tests. For purposes of this discussion, a "signature" represents the unique, digitally- processed waveform of a micro - tremor present in an answer given under VSA interview.

Our Forensic Voice Stress Analyser operates on proprietary 32-bit technology, using Fast Fourier Transform (FFT) techniques to selectively isolate and display the processed signatures of the micro - tremors exhibited in the subject's answers. The Microsoft™ operating system is employed, in order to ensure the largest potential market for our system and compatibility with associated peripherals.

Forensic Voice Stress Analysis depends on three inseparable elements: the electronic instrumentation (software, audio recorder, and processor), a carefully - structured questioning technique, and a trained examiner. All three elements are necessary to every VSA.

The examiner faces the subject across the table and has prepared extensively for the interview. Neuro Linguistic Programming, incorporated during the pre test interview reduces defence barriers and provides useful deception or no deception indicators. The examiner then prepares the test sequence. This involves several types of questions, some are designed to document by control questions that the subject is at ease, some are intended to establish a baseline stress condition (relevant outside issue question), and others are to cause a specific reaction (relevant question) which are relevant to the forensic analysis.

Eleven to fourteen questions are used in the most common interviews. The questions are designed to be answered with a "yes" or "no," but can easily accommodate any and all verbal responses.

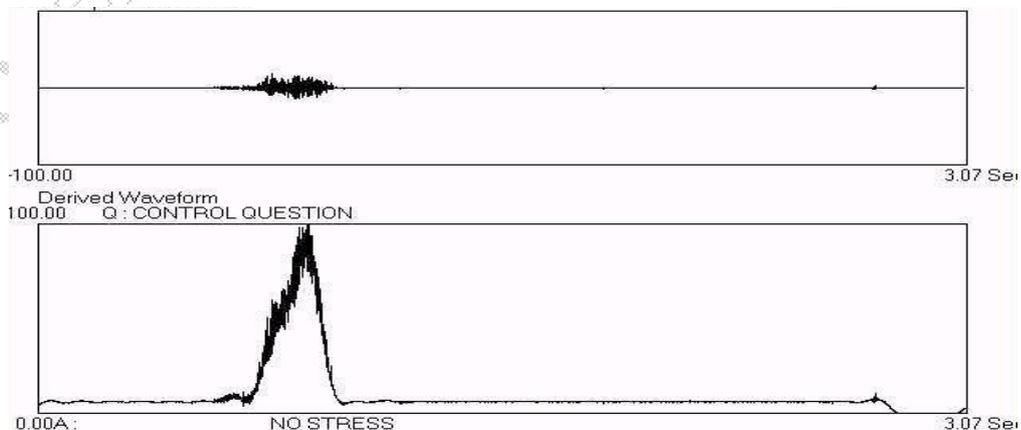


The system requires absolutely no physical contact between equipment and the subject. This is considerably different from typical polygraph conditions, where the subject is physically connected to three or four separate sensors, in the form of belts, clips, and the like. The subject is not free to move, and is often intimidated by his restrictions.

The VSA laptop computer and microphone or digital voice recorder is positioned on the table so only the examiner can see the screen. This comfortable freedom of movement by the subject may leave him free to communicate to other evaluation systems via "body language."

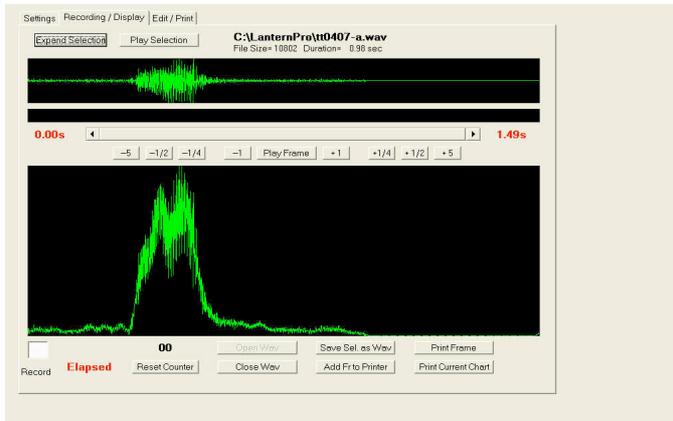
The system isolates the bandwidth surrounding the micro - tremor frequency, and processes that voice signature of the audio spectrum for immediate display. The display presents the processed waveform, along with timing and amplitude data, and the responses maybe replayed as audio, upon demand. The examiner studies the processed audio waveforms as the subject speaks them. There is no significant delay, and the examiner can thus alter his questioning emphasis, based on what he sees in each answer.

Our system examiner considers some sixteen different characteristic waveforms to identify and quantify stress in the answers.



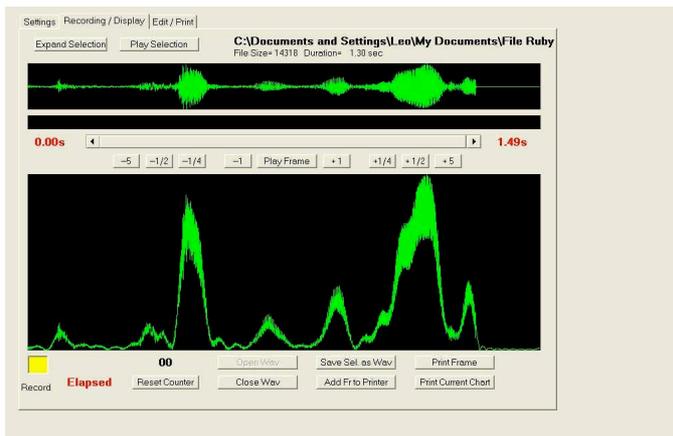
### Example No 1

#### Single Utterance Reply "NO" "Little Stress Waveform"



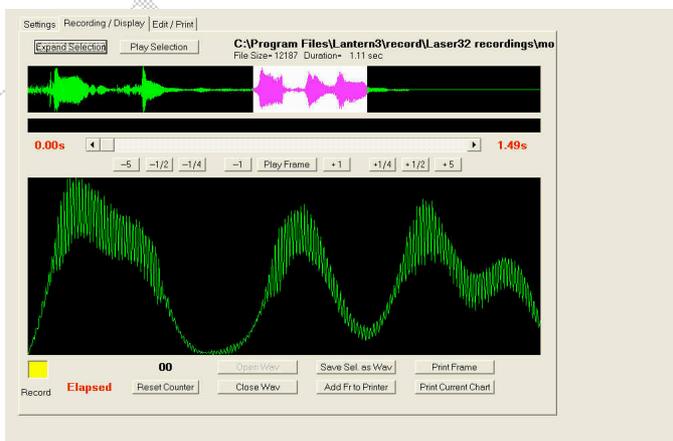
### Example No 2

#### Multi Utterance Reply – "High Stress Waveform"



### Example No 3

#### Multi Utterance Reply – Expanded View for In-depth Analysis "High Stress Waveform"



Each "signature" has been evaluated and quantified using thousands of examples from real interviews. The examiner's training and experience enable him or her to identify these characteristic signatures, and to evaluate them in terms of the entire interview. The examiner's output indicates whether deception is indicated or not, in terms of a number of relevant questions which are specifically prepared for the issue being addressed by the question session.

Other applications of VSA require variations in the mechanical aspects of the interview, but not the fundamental core of the interview technique. For example, if the system is used to screen airline passengers, the only equipment present at the ticket counter is likely to be the microphone, which may even be concealed. No examiner is present, and the pre-selected questions will be asked by the ticket agent as part of the routine "Did you pack your own bags?" sequence.

Three or four selected questions will be added to that routine for VSA purposes. We suggest that an in-depth study of the presuppositions involved in the questions within interrogation schema will reveal new and subtle ways in which questions may be couched and then, the examiner will simply monitor the resultant waveforms in a remote location, and alert security in the event a threat indication is detected. Since this is a "screening" application, the passenger is identified as a candidate for further testing and is taken to an area where he or she can be more thoroughly evaluated.

The scenario wherein the examiner is remote from the subject applies to other situations also. Selective screening of motorists crossing state borders around the country can be interviewed in a way similar to that of the airline traveller, with the simple use of a microphone designed for a noisy environment. Again, the routine screening questions may be augmented by one or more VSA questions designed to accommodate the lack to structured questioning environment.

Finally, for many applications, VSA can be conducted remotely via telephone, video, digital audio recorders, DAT, tape etc.

### *BENEFITS*

The obvious benefits of accurate, real time, non – invasive truth verification systems can not be over looked. They will significantly impact on our society with benefits likely to be immediately experienced in the general community. The positive effects include a significant increase in the apprehension of offenders, based on focusing investigation resources to identify offenders and absolve the innocent.

A reduction in crime in general terms and a significant deterrent to would be offenders, not unlike the benefits experienced in DNA testing. Audio taped interviews of past suspects in crimes can be examined and investigations reopened focusing resources in the correct areas of inquiry.

Insurance costs, court systems, criminal justice requirements / expenditure, corporate fraud and abuse which total billions of dollars world wide are likely to be reduced significantly with obvious and real benefits for society.

## Forensic Technologies Group Pty Ltd – SERVICE CENTRE FUNCTIONS

Forensic Technologies Group Pty Ltd is developing service centres throughout Australia - Asia / Pacific region to facilitate our services and systems to the corporate sector, law enforcement and government departments. We provide a range of investigation and security functions including truth verification analysis of any legally obtained audio recordings. Whilst digital recordings provide the highest quality reproductions of vocal speech, any good quality audio recording can be analysed. Should audio recordings be sub standard we have the technology to improve sound quality using the most advanced digital computer audio/ video forensic enhancement technologies.

Audio recordings can be provided on tape, CD-Rom, DVD, DAT, and delivered by courier, post or e-mail, depending on the length of the recording. An analysis report of our findings including "Deception Indicated", "No Deception Indicated" will be provided including any specific sections relevant to the issue at hand. We can pin point areas in any narrative dialogue which cause the Subject stress and can recommend further strategies and interviewing recommendations, depending on the focus of inquiry.

Obviously we will require certain information as to the objective requirements of the analysis undertaken. We can supply a question format to best structure the formal interview process which will assist in the highest accuracy analysis determination. The most accurate analysis is provided by a structured interview process, conducted by our certified examiners, however unstructured narrative analysis is also very effective.

In addition to Forensic Voice Analysis we can provide written statement analysis utilising Scientific Content Analysis / Narrative Content Analysis. Any typed or written document by the subject can reveal many aspects of deception indicators, omissions of relevant information, exaggerated information etc. A report is provided including "Deception Indicated" "No Deception Indicated" along with pinpointing areas of concern whereby further investigation may be warranted.

After any examination, a comprehensive report can be provided detailing relevant information including a conclusion of "Deception Indicated" or "No Deception Indicated" in relation to the relevant matters discussed during the interview or claims process. We can provide very specific pinpointing of problem areas in the Subject's statements which may require further investigation or re interviewing of the Subject for further analysis. Any further information provided during an investigation can be verified as required in a non invasive timely and cost effective manner.

Depending on the risk involved and specific requirements of the matter, this unique combination of forensic investigation techniques can focus in on the main issues of the investigation very accurately. By verifying information provided by persons in this manner, accurate focus and expenditure of resources can be applied to relevant avenues of inquiry for evidence gathering.

Armed with useful intelligence appropriate avenues for confession, further investigation, reporting the matter to the appropriate authorities, or resolving the issue by agreement can be explored with the Subject in question.

## TRUTH VERIFICATION SERVICES & FUNCTIONS

Forensic Technology Group Pty Ltd incorporates the most advanced truth verification systems to ensure we can provide verification conclusions for any given scenario.

*Forensic Voice Analysis - COMSYS4* – An in-depth Truth Verification system designed to incorporate four (4) advanced forensic techniques for comparisons and validation cross reference.

*Voice Stress Analysis* – A truth verification system which measures stress micro tremors in speech, single or multi utterance capabilities.

*Narrative Content Analysis* – A truth verification system which provides analysis of free flowing narrative content.

*Neuro Linguistic Programming* – Intelligence gathering and a truth verification interview process designed to provide a co-operative and stress free environment, including non verbal communication analysis.

*Scientific Content Analysis – Content Analysis* – A truth verification system to closely analyse the written or spoken word. "Crypto Analysis"

*Please consider our company's professional services which include:*

- ❖ *Risk Management Services & Systems -*
- ❖ *Fraud & Theft Detection, Reduction and Monitoring –*
- ❖ *Insurance Assessing - Claims Verification - Surveillance*
- ❖ *Pre – Employment Screening – Integrity Screening -*
- ❖ *Employee CV Verification – Credential Verification – Back ground checks -*
- ❖ *Non Invasive, First Order Drug Screening -*
- ❖ *Security – Access Control – Screening -*
- ❖ *Security Clearances, and Background Verification Screening -*
- ❖ *Law Enforcement & Criminal Justice Systems -*
- ❖ *Business Partnership & Investment Verification -*
- ❖ *Covert Surveillance Operations – Factual Interviews -*
- ❖ *Undercover Operations -*
- ❖ *Training in Truth Verification system uses - fraud detection – interviewing techniques -*

## CONCLUSION

Our company's specialist range of investigative - security technologies and services can provide timely and cost effective truth verification / risk management solutions to your organisation.

Our fraud detection & risk management systems and services have enormous potential to significantly reduce occupation fraud and abuse in the corporate sector.

The obvious security screening potential of our systems will significantly enhance the security & safety of human transportation, nationally and internationally.

Our sole aim in the civilian use of our truth verification systems is to "*ABSOLVE THE INNOCENT*".

Forensic Technologies Group Pty Ltd -

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For further information and specific details on any of our listed services and how they can benefit your company, please contact us for specific industry information service profiles.

We would be pleased to e-mail or fax relevant information to you and provide useful advice on any areas of interest.

### Company contact details:

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*Global Truth Verification Solutions – "When the Truth Matters"*